



## **ROXSEL Privacy Policy**

### **Who We are**

This Website ("Site") is provided by Roxsel Entertainment Limited, a company registered in England and Wales with a registered at: 12 Belvedere Avenue, Ilford IG5 0UE (Registration Number 10954572) ('Roxsel' / 'We' / 'Us' / 'Our'). This Site is one of several sites relating to and/or operated by the Roxsel Entertainment Limited.

ROXSEL Entertainment is committed to protecting Your privacy. The purpose of this Privacy Policy is to explain how We may use any data We collect about You ('You' / 'Your'), how You can instruct Us if You prefer to limit the use of that data and for Us to tell You about the policies and procedures that We have in place to safeguard Your privacy.

### **IP Address**

We use your IP address to help diagnose problems with our server and to administer the Site. Your IP address is also used to help identify you and to gather broad demographic information about you. Your IP address may also be used to assist in the detection of fraud and we shall have the right to pass this information to the police.

### **Cookies**

We use 'cookies' on this site. A cookie is a piece of data stored on a site visitor's hard drive to help us improve your access to our site and identify repeat visitors to our site. For instance, when we use a cookie to identify you, you would not have to log in a password more than once, thereby saving time while on our site. Cookies can also enable us to track and target the interests of our users to enhance their experience on our site. Usage of a cookie is in no way linked to any personally identifiable information on our site.

Some of our business partners may use cookies on our site (e.g., advertisers). However, we have no access to or control over these cookies.

### **Information We Request Directly From You**

Our Site's registration forms, order forms and other forms may require you to give us personal information (like your name, address and/or email address). You may register on our site to order tickets, and you will be asked to provide financial information so your order may be processed. You may retrieve and modify data saved to enable your use of the Site via your user account at any time. Under certain circumstances, personal data can only be deleted following a certain period of time due to legal or contractual storage obligations. In this case, the affected data will be locked until the time of deletion.

### **How We Use Personal Information**

Your personal information is shared between Roxsel and the Promoter or Venue for the particular event for which you are buying tickets in accordance with this Privacy Policy and Roxsel's contractual relationship with the Promoter or Venue. Your personal information is used by us to contact you by post, phone or by email when necessary in connection with transactions entered by you on the Site. We will not use your personal information for communications not associated with your transactions without your explicit consent. We will not pass your data to third parties unless you provide your explicit consent.

### **How We Use Financial Information**

Financial information that is collected is used to authorise payment and bill you for products and services. When you make a purchase on the Site, your consent is given to provide your financial or personal information to those third parties necessary to process your transactions with us, such as credit card companies, banks and the companies that handle shipping on our behalf. This includes exchanging information with other companies and organisations for fraud protection and credit risk reduction. Except as provided above, we will not share financial information with third parties without your prior consent.



### **Opting Out**

You may opt out of any of Roxsel's regular email contact at any time even if you have previously indicated your consent to such contact at some other time.

### **Other web sites**

This Site may contain links to other web sites, details of which are provided for information only. Roxsel has no responsibility for such sites and nor does it have responsibility for the privacy practices or the content of such web sites or for the privacy policies and practices of other third parties, and you should be careful to read those web sites' privacy policies independently.

### **Disclosure of Your Personal Information and Financial Information in Compliance with Laws**

We may release your personal information or financial information when we believe it is necessary to comply with laws or regulations, to assist law enforcement, to enforce the terms under which you transacted with Roxsel, or to protect the rights, property or safety of Roxsel, users of the Site or others.

### **Social Networks**

We may ask you to share information about you stored on social networks and other third-party services in order to personalise your experience on the Site. You may choose not to provide this information.

Our Site includes Social Media Features, such as the Facebook Like button and Widgets, such as the Share this button or interactive mini-programs that run on our site. These Features may collect your IP address, which page you are visiting on our site, and may set a cookie to enable the Feature to function properly. Your interactions with these Features are governed by the privacy policy of the company providing it.

Facebook privacy policy at <http://www.facebook.com/policyphp>

Twitter privacy policy at <http://twitter.com/privacy>

### **Notification of changes to the Privacy Policy**

ROXSEL reserves the right to change the policy from time to time. Any such changes will be posted on this page, so that We can keep You informed of Our information collection practices. However, We encourage users to be responsible about their privacy and recommend that You consult this page frequently so that You are aware of Our latest policy and can update Your preferences if necessary. Your continued use of this Site shall constitute Your acceptance of any revised privacy policy.

### **Unsubscribing and amending Your data**

You are entitled by law to find out what data of Yours is held by ROXSEL. You have the right to receive a copy of the data We hold about You for which We may charge a small administration fee. You can also amend or remove information You give Us via the Site at any time. You can do this by writing to Us at 'Roxsel Entertainment Limited, 12 Belvedere Avenue, Ilford, IG5 0UE'.

### **Contact Us**

If You have any comments or questions about this privacy policy, the practices of this Site, or Your dealings with this Site, please send a letter to:

'Roxsel Entertainment Limited,  
12 Belvedere Avenue, Ilford, IG5 0UE'

By registering on or by otherwise using the Site, You expressly consent to the use of Your data in accordance with this Privacy Policy.